

February 2024

BARKER COLLEGE OPERATIONAL MANAGEMENT PLAN

1. Introduction

This Operational Management Plan (**OMP**) establishes the management criteria for the use of Barker College. This OMP relates specifically to the management of 91 Pacific Highway, Hornsby (Lot 100 DP 1262386) and 9 Clarke Road, Waitara (Lot 100 DP1232343) which forms the two primary lots of the campus.

1.1 Barker College

Barker College is a co-educational Anglican School for students from Pre-Kindergarten to Year 12 with boarding from Years 10 to 12. The school was founded in 1890 in Kurrajong Heights and relocated to its current Hornsby campus, on the lands of the Dharug people, in 1895. Under the banner of "Inspiring Tomorrow", Barker continues to plan for its future to support the needs of students, staff and the surrounding local community.



Figure 1 Barker College campus



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ABN 18 620 620 356

Barker College - Operational Management Plan - Information for School Website[97].docx

2. Operational Details

2.1 School Operating Hours

The current School bell times are staggered and split into the following three groups:

- Pre-K to Year 2: 8:25am to 2:45pm
- Years 3 to 6: 8:30am to 3:00pm
- Years 7 to 12: 8:20am to 3:20pm

To prevent traffic associated with pick-up and drop-off arrangements queuing on public roads, the school gates on College Crescent open at 7:00am and will stay open until 6pm. After 6:00pm, parents are expected to park on-street.

2.2 Out of hours school use

Barker College currently shares many of its facilities with other groups and organisations outside of normal school operational hours. The facilities are shared with multiple community sporting groups, Council, local charities, other schools, and performing arts groups (music and dance) for rehearsals, performances, fairs, training, and club competitions.

Table 3 provides a summary of the general use of school facilities outside of the school operation hours.

Facility	General Use	General Hours of Operation
Rosewood Centre	5 multi-use sports courts used by NSW Basketball, NSW Netball as well as local teams.	Games and training are generally held on weekday evenings, Sundays and Public Holidays.
Aquatics Centre	Barker operates a learn to swim program out of the existing Aquatics Centre. This is available to all current Barker students and caters for all levels. Bookings are available via the Barker website.	 The program currently operates: Monday and Thursday mornings 6:15am to 10:30am Monday to Thursday afternoons 2:15pm to 6:00pm Friday afternoons 2:15pm to 5:15pm
Bowman Field	Hockey pitch used by local hockey teams including Hornsby RSL, Gordon North Shore Hockey and Sydney Masters.	Games and training are generally held on weekday evenings, Sundays and Public Holidays.
Rosewood Field	Used as an AFL field by AFL NSW and Willougby Wildcats AFL	Games and training are generally held on weekday evenings, Sundays and Public Holidays.
Tennis Courts	Court hire is available through Tennis NSW who also organise external lessons.	Games and training are generally held on weekday evenings, Sundays and Public Holidays

Table 1 Out of Hours Facilities Use

Facility	General Use	General Hours of Operation
Barker Oval	Used for cricket by City & Suburban Cricket Association	Games and training are generally held on weekday evenings, Sundays and Public Holidays during summer

3. Complaint Handling System

Feedback, enquiries and complaints in relation to Barker operations will be recorded and passed on to the School. If the enquiry requires advice from an external consultant (e.g. traffic planners) the School will direct the enquire as required. The School will manage operational enquiries through the School's existing mechanism.

3.1 Complaints Handling

Table 5 Contact point for operation

Channel	Details
Phone number	(02) 8438 7999
Email	reception@barker.nsw.edu.au
Website	https://www.barker.college/contact/

Figure 2 Mediating complaints regarding School operations (during operation when construction is completed)

Enquiry or complaint received via School reception.

School reception logs enquiry into enquiry register and issues a notification to the person / lead responsible. Responsible lead to develop response to the enquiry or complaint. This includes addressing matters raised in the enquiry, investigating the issue and outlining how they have been addressed.

School reception to issue response and elevate matter.

Follow-up after a week to ensure that the corrective measures are satisfactory.

Table 6 Response times

Channel	Response time
Email	One business day (if contact is made outside of businesses hours, a response will be provided on the next business day)
In-person contact	One business day (if contact is made outside of businesses hours, a response will be provided on the next business day)
Website contact	Three business days (if contact is made outside of businesses hours, a response will be provided on the next business day)

4. Monitoring Program

This OMP is considered a living document and will be reviewed annually to reflect the ongoing operation of Barker College. The annual review will be managed by the Chief of Operations and will require a review of operation of key facilities as well as PUDO + parking arrangements and out of school hours operation. Following the annual review, updates may be required to this document.

Updates will also consider any changes to other relevant plans and strategies including but not limited to:

- Operational Traffic and Access Management Plan (including monitoring of the PUDO arrangements);
- Green Travel Plan;
- Flood Emergency Management Plan;
- Community Communication Strategy;
- Staging Strategy;
- Any relevant Construction Management Plan (including construction traffic management); and
- Construction Worker Transportation Strategy.